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TO: U.S. Patent Office **Fax#:** 703-872-9306
FROM: Reynetta DeVea, PP, PLS, TSC **Client Matter #:** VIGN
Patent Paralegal
DATE: 09/27/04 **# of Pages:** 2
RE: Revocations and Powers of Attorney

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE	
REVOCATION AND POWER OF ATTORNEY AND CHANGE OF MAILING ADDRESS	Atty. Docket No. (Opt.) VIGN1160-1
Applicants Brendan J. Kitts	
Application Number 09/934,415	Filed August 21, 2001
For System and Method for Graphically Analyzing Product Interactions	
Group Art Unit 2173	Examiner Zhou, Ting
Confirmation No. 8220	

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Certification Under 37 C.F.R. §1.8	
I hereby certify that this document is being transmitted to COMMISSIONER FOR PATENTS via facsimile on <u>9-27</u> , 2004.	
<u>Regnetta De Veau</u>	
Signed Name	
<u>Regnetta De Veau</u>	
Printed Name	

Vignette Corporation, 100% owner of the above-identified patent application, as evidenced by the Assignment recorded on 01/08/2002 on Reel/ Frame 012452/0818, hereby revokes all previous Powers of Attorney and appoints the following attorneys under Customer No. 44654, all of the firm of SPRINKLE IP LAW GROUP, to prosecute the above-identified Patent and to transact all business in the Patent and Trademark Office connected therewith.

STEVEN R. SPRINKLE
JOHN ADAIR
ARI AKMAL

Registration No. 40,825
Registration No. 48,828
Registration No. 51,388

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I hereby state I am authorized to act on behalf of VIGNETTE CORPORATION.

Respectfully submitted,
VIGNETTE CORPORATION

Dated: 9-27, 2004

By: [Signature]
Bryce Johnson, Senior Vice
President & General Counsel